Epicor Prophet 21 TrackAbout Integration

EPICOR

Product Name

▶ Epicor® Prophet 21®

Benefits

▶ Eliminate manual processes to track assets
▶ Provide greater asset visibility
▶ Improve asset utilization

Capabilities

▶ Integration between Prophet 21 and TrackAbout®
▶ Track assets with a handheld device
▶ Track delivers and returns of assets
▶ Track asset leases and rentals
▶ Generate invoices for leases/rentals
▶ Manage all financial information in Prophet 21 Solution

Asset Tracking for Welding Supply and Packaged Gases Distributors

For some distributors—especially those in industrial, specialty, and medical gases industries—it's important to manage, track, and maintain portable returnable assets such as cylinders. To address this requirement, Epicor offers the Prophet 21 TrackAbout Integration. The Prophet 21 TrackAbout Integration allows you to use Prophet 21 as your system of record for vital files and transactions—customers, items, order, invoices, etc.—while providing integration to the asset tracking functionality of TrackAbout.

TrackAbout—sold separately—makes it easy to locate, deliver, and maintain your returnable assets. The easy-to-use, cloud-based software lets you scan and track your items with a smartphone—allowing you to protect your valuables, boost rental revenues, and reduce the cost of replacement.

Integration

The Epicor Prophet 21 TrackAbout Integration provides integration between your Epicor Prophet 21 enterprise resource planning (ERP) system and the TrackAbout solution. This eliminates many of the manual processes forced upon packaged gas distributors due to having separate business and asset tracking systems. The Prophet 21 TrackAbout Integration utilizes API calls—allowing data to flow back and forth from Prophet 21 to TrackAbout, eliminating rekeying data, and preventing key stroke errors. As records such as customers, ship-tos, and items are added or updated, Prophet 21 updates TrackAbout with this information. As orders are processed, Prophet 21 updates TrackAbout so staff can track, scan, load, and/or deliver cylinders. After orders are delivered, the Prophet 21 Shipping process retrieves this information from TrackAbout so invoices can be processed and sent to customers.

Order processing

As orders are processed, information on shipments flows from Prophet 21 to TrackAbout. Because distributors can—and likely will—have different processes, Epicor offers two options for how orders can be synced with TrackAbout. For distributors using TrackAbout handheld scanners, pick tickets are sent to TrackAbout. Using this process allows staff to scan portable assets and track exactly what items have been loaded on the truck and delivered to customers. Additionally, TrackAbout includes the ability to scan items upon delivery and capture the customers signature. Since customers often return empty cylinders when they receive new shipments, the driver can add empty cylinders during the delivery process. All the delivery information—including the signature—flow back to Prophet 21 software—allowing you to include the signature as proof of delivery on the customer invoice. For distributors who don't use handhelds, Prophet 21 solution can sync completed orders with TrackAbout.

Cylinder leases and rentals

For assets you rent or lease to customers, the combination of Prophet 21 and TrackAbout allows you to properly track and invoice customers for this service. For leased assets, this information can be added to the Prophet 21 order—allowing you to invoice the customer for the lease directly in Prophet 21 solution. Additionally, leases can be set to auto-renew. For rented assets, the rental charges are managed in TrackAbout, but this information flows back to Prophet 21, so all the customer invoicing is completed in your Prophet 21 solution.

Cylinder fills

Prophet 21 TrackAbout Integration allows you to optionally track empty cylinders—indicating at the item level that it is an empty cylinder. This information is also included in the gas formulas—helping to ensure you have the necessary empty cylinders available when you process cylinder fills. When you fill cylinders, Prophet 21 software can be updated from TrackAbout. This will automatically add to stock of the filled items and deduct the inventory of bulk gases and empty cylinders using the information from the gas formula.

Learn more about how Epicor Prophet 21 and the TrackAbout Integration can help you grow your distribution business by contacting Epicor today.

About Epicor

Epicor Software Corporation drives business growth. We provide flexible, industry-specific software designed to fit the precise needs of our manufacturing, distribution, retail, and service industry customers. More than 45 years of experience with our customers' unique business processes and operational requirements are built into every solution—in the cloud or on premises. With this deep understanding of your industry, Epicor solutions dramatically improve performance and profitability while easing complexity so you can focus on growth. For more information, connect with Epicor or visit www.epicor.com.

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